

'Second half' checklist

Check which of the following tasks were achieved and make a note of the exact phrases used which helped achieve them.

- Was a working diagnosis verbalised?

- Explaining – were the 5 criteria met? Was it timely and jargon free?

- Were ICE used to shape the explanation and/or management plan?

- Was there spinning of options?

- Was the management plan agreed by the patient?

- Plan for follow-up – was it appropriate in terms of time interval and what was the objective of the review?